



## GPS Products

### *SERVICE BULLETIN*

September 21, 1998

Address

Subject: Motorola VP Oncore GPS Receivers

Dear Valued Customer:

Our records indicate that your company purchased one or more of our VP Oncore GPS receivers. To help ensure that you receive the maximum level of performance possible from this receiver, we are informing our customers that the Motorola Oncore GPS must be periodically power cycled.

In applications where the VP Oncore receiver is routinely turned on and off (typically a location information application) there is no need to take any additional action. In applications where the GPS receiver is continuously powered (typically a timing application) for extended periods of time, longer than six months, we recommend that the following maintenance procedure be followed:

Turn off all power to the GPS unit. The unit must be completely powered down for at least two minutes. After two minutes, turn the power on.

This procedure should be performed every three to six months. This will allow the unit to perform a self-diagnostic routine and recalibrate an internal component for optimal performance.

The part numbers that may be affected are listed in the attachment to this letter.

If you have any questions regarding this Service Bulletin, please contact Mr. Michael Solomon at 847-714-7359.

Sincerely,

Paul Dowell  
Product Manager